



## **SSACT Online Payments and Ordering Policies**

### **Security Policy**

School Sport ACT uses the eWAY Payment Gateway for its online credit card transactions. eWAY processes online credit card transactions for thousands of Australian merchants, providing a safe and secure means of collecting payments via the Internet. All online credit card transactions performed on this site using the eWAY gateway are secured payments.

- Payments are fully automated with an immediate response.
- Your complete credit card number cannot be viewed by School Sport ACT or any outside party.
- All transactions are performed under 128 Bit SSL Certificate.
- All transaction data is encrypted for storage within eWAY's bank-grade data centre, further protecting your credit card data.
- eWAY is an authorised third party processor for all the major Australian banks.
- eWAY at no time touches your funds; all monies are directly transferred from your credit card to the merchant account held by.

### **Delivery Policy**

After making payment or placing a uniform order online, you will receive an email confirmation from eWAY containing your transaction details (if you have provided your email address). We will normally confirm receipt of your transaction within a few minutes of ordering. Your uniform order will be collated as a team by the SSACT Office and sent to One Sportswear on your behalf. One Sportswear endeavour to deliver all uniform items 10 days prior to the Championship.

If delivery of the uniform is to be later than 10 days prior to the Championship, you will be informed by your Team Manager. If you wish to query delivery please contact your Team Manager.

### **Refund & Returns Policy**

#### **Payments**

The \$3 registration fee paid to register a student to attend a trial is not refundable. This includes the circumstance where the student's Principal does not approve attendance to trial or represent the ACT.

The \$200 Deposit paid to accept a position once selected must be paid within 7 days of selection as travel, accommodation and uniform arrangements will commence from this point. The deposit is fully refundable up until 6 weeks prior to the Championships – this may be accessed if a student is injured or the family's situation changes.

If a student withdraws from a team within 6 weeks prior to the Championship the deposit will be forfeited, as payments have already been made on the student's behalf.

Payments for attendance at the Championship are requested in instalments and cover;

Championship Levy (determined by host state- variable)

School Sport Australia Levy - \$11

National Secretary Levy - \$11

SSACT Travelling Team Levy - \$195 or Home Team Levy - \$100

Uniform items (variable)

Travel and Accommodation if travelling with the team (variable)

Pins - \$2 each

Incidentals - to cover smaller items for the Championship needed by the Officials  
(variable)

### **Uniform**

Your Team Manager is responsible for the distribution of your uniform purchase once delivered by One Sportswear to the SSACT Office. If for any reason you are not completely satisfied with your uniform purchase, please first inform your Team Manager. If an error in sizing has occurred from your order to what is delivered we will endeavour to exchange the item for the appropriate size.

If an item within your uniform order does not arrive prior to the Championship you can seek a full refund for that item or await the later delivery date.